



Rubbermaid Chairmat Warranty Claim Form

Thank you for your recent inquiry regarding warranty replacement of your Eldon, Rubbermaid or Tenex Chairmat. Please fully complete the following information and return this form, along with your proof of purchase (sales receipt or invoice) and warranty sticker or embossed serial number to:

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| <p>North America Sanford Office Solutions ATTN: Consumer Affairs 2707 Butterfield Road Oak Brook, IL 60523 Toll Free Number: (800) 827-5055 Fax: (800) 537-0287 www.eldonoffice.com</p> | <p>Canada Sanford Canada Office Solutions ATTN: Consumer Affairs 2670 Plymouth Drive Oakville, ON L6H 5R6 Canada Toll Free Number: (800) 668-4575 Fax: (905) 829-3078 www.eldonoffice.com</p> |
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Customer/Ship to Information:

Company Name: _____

Contact Name: _____

Address: _____
(Must be a street address for delivery purposes)

City/State/Zip: _____

Phone Number: _____

Fax Number: _____

U.S. Shipping and Handling Charge of \$20.00 per Replacement Chairmat (Sorry – we can not accept checks or American Express)
Canadian Shipping and Handling Charge of \$21.40 per Replacement Chairmat (GST \$1.40 included) (Sorry – we can not accept cheques or American Express)

Charge Card #: _____

Expiration Date: _____ Card Type: MC VISA or Money Order

Card Holder's Name: _____

Billing Address: _____

City/State/Zip: _____

PLEASE CHECK ONE: Replacement Request Other _____

Product Information:

Produce # / UPC Code: _____ Quantity: _____

Size and Shape of Chairmat: _____

****For sizes and shape configurations that are no longer available, a chairmat as close to the original type purchased will be provided****

Purchased at: _____

Date of Purchase: _____

Reason for replacement request: (Please check mark all that apply)

Cracked Received Damaged Dented Discoloration Other

Proof of purchase and product information is required for all chairmat warranty replacements or reimbursements (with a receipt or invoice). Replacements will arrive in approximately 8 to 10 weeks.

Rubbermaid or Eldon Chairmats: Return the warranty sticker label from **each mat** with this completed form.

Tenex Chairmats: Cut out the embossed serial number (molded into the plastic on your mat) from **each mat** or send the label including the UPC code from **each mat** and return along with this completed form.

If you do not have the above information, please send a copy of your invoice or receipt with the chairmat identification number printed on the invoice.

FAILURE TO PROVIDE REQUIRED PROOF OF PURCHASE MAY NULLIFY YOUR WARRANTY CLAIM